

ALPHA CENTER CLIENT'S RIGHTS

1. Client has the right to be treated as an adult, with consideration, respect, and dignity, including the privacy in treatment and in care for personal needs.
2. Client has the right not to be discriminated against because of race, creed, sex, national origin or income.
3. Client has the right to personal privacy and confidentiality of his or her personal and medical records, unless release is necessary for his or her personal safety and/or health.
4. Client has the right not to participate in daily programs.
5. Client has the right to voice grievances (verbally or in writing), without discrimination or reprisal, to appropriate staff person or board member with respect to treatment with he/she has been furnished.
6. Client has the right to be free from verbal, mental, and physical abuse by staff, volunteers and other clients.
7. Client has the right to be told as to the why and when of his/her termination at Alpha Center. Client may end participation in the adult day care center at any time.
8. Client has the right to have reasonable access to the use of a telephone while at the Center.
9. Client has the right to be fully informed, at the time of acceptance into the program, of services and activities and related charges.

NAME _____

DATE _____